PARTNERS



Water Heater Serial Number

Products

Warranties

Parts V

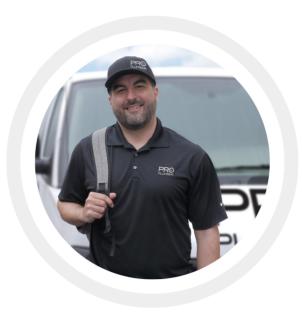
Resources V

FIND A PRO

Home > Water Innovations

Better Support, Better Solutions

Doing what we do better. It's what we strive for, and it's what motivates us to develop innovative solutions to make plumbers' jobs a little easier. So, Rheem[®] is always thinking about new ways to be smarter, faster, simpler and better—from the products we make to the support we provide our partners. That's why we spend countless hours on research and development to bring the products, features, tools and programs that make the biggest positive impact. What follows are some of our latest innovations designed to do just that.



ProPlumber
Loyalty Program
LEARN MORE >

New Rheem Water Softeners Parts Xpress Xpansion LEARN MORE >

Training & Support

Virtual Help, Real Solutions

Help Lightning[™] uses merged reality to create a real-time Virtual Interactive Presence. This allows you to visually interact, assist with issues and resolve problems as though you are working side-by-side with a Rheem Tech Support representative.

Merged reality blends together two real-time environments allowing you to interact in a virtual environment with our technical support team. It's like having our technical analyst on site with you. After calling into Tech Service, we send a link to your smart phone. You simply tap the link, and we can see and share information through the virtual environment.

- Robust Features Telestrate, freeze images, use hand gestures, share pictures and even add real objects into the merged reality environment
- Quick & Accurate Diagnosis Minimize wait or customer downtime
- Mobile Environment Works with iOS and Android devices





Help Lightning

Fixit Applet



Have an Idea Rheem Should Explore?

Give us a suggestion, and it just might lead to our next innovation

SUBMIT YOUR IDEA



Helpful for Homeowner

Heating & Cooling

Pool & Spa Heaters

EcoNet®

Products

Heating & Cooling

Water Heaters

Home Innovations

ENERGY STAR® Products

Tools & Resources

Find a Pro Find a Store

Water Heater Cross Reference

Product Registration

Water Heating Blog

Air Conditioning Blog

Rebate Center

Federal Tax Credits

Consumer Financing

Homeowner Help Center Frequently Asked Questions

Promotions

Water Heater Technical Bulletins

Commercial Solutions

Products

Commercial Water Heaters

Commercial Innovations

Tools & Resources National Accounts Builders Program Commercial Financing Commercial Resources

Water Heater Cross Reference

Air Conditioner Cross Reference

Pro Toolbox

MvRheem Portal

Become a Rheem Pro

Tools & Resources

Contractor Financing Replacement Parts Rheem Academy ILC Training

Company Information

Why Rheem

Locations & Brands

Careers

Developers

Sustainability

Degrees of Innovation Degrees of Efficiency Degrees of Leadership Product Sustainability



Top Pros By City - More Cities*

Austin, Texas Detroit, Michigan Boston, Massachusetts El Paso, Texas Charlotte, North Carolina Fort Worth, Texas Chicago, Illinois Houston, Texas Columbus, Ohio Indianapolis, Indiana Dallas, Texas Jacksonville, Florida Denver, Colorado Los Angeles, California Memphis, Tennessee San Antonio, Texas Nashville, Tennessee San Diego, California New York, New York San Francisco, California Oklahoma City, Oklahoma San Jose, California Philadelphia, Pennsylvania Seattle, Washington Phoenix, Arizona Washington DC, District of Columbia Portland, Oregon

















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Rheem Manufacturing ranks as the global leader in the manufacture of high-quality, sustainable, and innovative water heaters, tankless water heaters, air conditioners, furnaces, pool heaters, and HVAC systems for residential and commercial applications, and is a full member of AHRI, the Air-Conditioning, Heating, & Refrigeration Institute. "All pros listed are independent dealer-owned businesses, and not owned or operated by Rheem Manufacturing Company.

1 Where available. Rebates vary by state and utility provider. 2 Source: Rheem leak-sensing data; testing under a vacuum lock using 50 gallon tank, no expansion tank, average tank pressure of 40 psi, assuming no additional faucets are opened. ³Warranty parts only. Most common parts are stocked. In select areas.